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WINTER ISSUE
CAP SERVICES
DECEMBER 2021

CAPtion

HIGHLIGHTS FROM CAP SERVICES, INC.

 *Transforming People
and Communities*



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Are you shopping on Amazon?

Shopping on AmazonSmile allows Amazon to donate a percentage of your purchase at no cost to you! We would be thrilled if you would select CAP Services, Inc. as your charity of choice when shopping on AmazonSmile.


You shop. Amazon gives.

As the year comes to an end

As 2021 comes to an end, we want to thank you for joining us in building a community where members support each other. Because of you, CAP Services has been able to positively impact individuals and families living in poverty in the communities that we serve. Because of you, many of our clients have maintained hope for a better future.

CAP believes in the inherent value of all people and works to create interconnected solutions that provide people with opportunities. The COVID-19 pandemic brought additional challenges to those living in poverty by diminishing their financial capacity to manage daily needs.

With support from our community members and partners, CAP continued to address these challenges in 2021. CAP partnered with the State of Wisconsin, Energy Assistance, and Wisconsin Community Action Program Association to distribute \$4,023,668 of Wisconsin Emergency Rental Assistance (WERA) in our service area. This assistance helped 1,048 individuals and families live in their homes without fear of homelessness or their utilities being shut off. CAP also partnered with the City of Waupaca to provide \$120,321 in mortgage and utility assistance for 41 homeowners in Marquette, Portage, Waupaca, and Waushara counties that lessened the fear of losing their homes. In addition, CAP provided \$19,550 in emergency grants to households so far this year to address non-housing needs.

The hope for a better future is possible because of our community. On behalf of our clients, staff, and Board members, I sincerely thank you for your support.



Nicole Harrison
President & CEO

"I want to say that this program has allowed me to stay in my home through all the ups and downs and I'm deeply grateful for the help."

- CAP Client



Volunteer Income Tax Assistance Program to begin in January

Tax season is right around the corner and our Volunteer Income Tax Assistance Program (VITA) is ready to help. VITA provides low-income households with assistance in filing their taxes, helping families to claim any tax credits for which they are eligible. This program is available for Portage, Waupaca, Waushara, and Green Lake county residents from late January through mid-April. Community members can begin scheduling tax appointments starting January 10, 2022. For more information on the VITA program and how to schedule an appointment when it is available, please visit our website at capservices.org/vita.

VITA is a United Way of Portage County supported program.

"Because of CAP's COVID grant, my family is happy, healthy, and living with financial freedom. You'll never know the difference you made in our lives. From the bottom of our hearts, thank you!"

- Kaitlyn, CAP client



CAP Services Partners with Consultants to Advance Equity, Diversity, and Inclusion Work

CAP Services partnered with Us 2 Behavioral Health Care to conduct an Equity, Diversity, and Inclusion climate assessment for our organization this fall with support from the Community Foundation for the Fox Valley Region's Bright Idea Fund. The Us 2 team conducted interviews, surveys, focus groups, and simulations with CAP staff and provided recommendations to leadership. In addition, Us 2 led sessions to help management develop ideas for a new core value around DEI. From this work with Us 2, CAP has a better understanding and direction for our DEI work.

In addition, CAP has partnered with Quad DEI Consultants led by Tracey Robertson to provide additional training opportunities for CAP's staff and board. CAP had previously worked with Tracey when she led Fit Oshkosh. Quad DEI Consultants is providing several workshops for staff on topics such as implicit bias, recruiting and retaining diverse staff, and more. We are kicking off our continued education with a book read that was open to all staff and board members to participate in. We will be reading *The Sum of Us: What Racism Costs Everyone and How We Can Prosper Together*. Quad DEI Consultants will provide a monthly guided discussion around the book.

How you can support CAP this holiday season

There are multiple ways that you can support CAP Services during the holiday season, and also going forward.

If you'd like to make a donation to CAP Services, you can do so at capservices.org/donate.

If you'd like to donate items, CAP Services' Family Crisis Center has two wishlists that are continually updated with items that the shelter may need.

You can find the list on Amazon or Target by clicking on the images below.





Vaccine clinics hosted by CAP

In partnership with Hmong & Hispanic Communication Network Project, CREATE Portage County, Central Rivers Farmshed, Portage County, and Family Health La Clinica, CAP Services offered a COVID-19 vaccination clinic at 1608 W. River Dr. in Stevens Point on December 16 from 5:30-7:30pm.

This clinic was available first come, first serve for the Pfizer vaccine. This was available to all community members with only 30 vaccines available at this time.

CAP continues to work with community partners throughout our service area to provide easy access to COVID-19 vaccinations.

Find a COVID-19 vaccine near you!

Did you know that COVID-19 boosters are available for those 18 and older and:

- You received a second Pfizer shot more than 6 months ago
- You received a second Moderna shot more than 6 months ago
- You received a Johnson & Johnson shot more than 2 months ago
- You are moderately or severely immunocompromised — find out more about getting an additional dose

You can choose the kind of booster you prefer regardless of what you got in the past.

Visit [vaccines.gov](https://www.vaccines.gov) to find a location near you!



2022 Open Enrollment ends January 15, 2022

2022 Marketplace health insurance is available now! To be eligible to enroll in coverage through the Marketplace you:

- Must live in the United States
- Must be a U.S. citizen or national (you can learn more here: <https://www.healthcare.gov/immigrants/immigration-status/>)
- Cannot be incarcerated.

If you have Medicare coverage, you are not eligible to use the Marketplace to buy a health or dental plan. The 2022 Open Enrollment Period runs from November 1, 2021 - January 15, 2022. If you are able to enroll by December 15, 2021, coverage can begin January 1, 2022! Otherwise, coverage will begin on February 1, 2022.

You can learn more about Marketplace insurance at [healthcare.gov](https://www.healthcare.gov). Call 608-261-1455 or 414-400-9489 to speak with a Health Insurance Navigator, or make an appointment online at <https://coveringwi.org/enroll>.



CAP provides COVID-19 vaccine outreach

This summer and fall, CAP staff assisted with COVID-19 vaccine outreach efforts in our service area with funding support from our partners at Wisconsin Department of Health Services and INCLUSA. The global pandemic has impacted each and every one of us, and people with low incomes are particularly vulnerable if they do not have financial resources to withstand the loss of income due to reduced hours or the associated health costs of an illness.

CAP trained staff in how to address vaccine hesitancy in our service area, with an emphasis on community members who are low-income and marginalized. Staff worked to ensure that community members received accurate information about COVID-19 vaccination so they could feel confident about their decisions. In addition, CAP offered gas cards transportation when needed to eliminate this barrier to vaccination for people with limited resources.

"Partnering with other community agencies was an important part of our outreach efforts, especially for individuals needing language assistance in Spanish or Hmong," said Norys Pina, CAP's Community Resource Coordinator. CAP staff collaborated with numerous partners to provide scheduling support and appointment reminders. In addition, staff conducted outreach at local sites. CAP will continue to look for opportunities to help clients access vaccines and boosters in the future.



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2900 Hoover Road
Stevens Point, WI 54481
(715) 343-7500

Program Office

1608 West River Drive
Stevens Point, WI 54481
(715) 343-7100

MARQUETTE COUNTY

Early Learning Center

222 South Franklin Street
Oxford, WI 53952
(608) 296-2141

OUTAGAMIE COUNTY

Program Office

821 East 1st Avenue, Suite 3
Appleton, WI 54911
(920) 968-6365

WAUPACA COUNTY

Program Office

101 Tower Road
Waupaca, WI 54981
(715) 258-9575

WAUSHARA COUNTY

CAPsell Center

205 East Main Street
Wautoma, WI 54982
(920) 787-3949

capservices.org

Follow us on:



FROM ALL OF US AT CAP SERVICES,

Happy Holidays



Happy Holidays!

Happy holidays from CAP Services! The holiday season allows us to reflect on the past year with gratitude.

We celebrate the accomplishments achieved, the impact on the community, and our appreciation for you.

May peace, joy, and happiness be yours this holiday season.

CAP Services' offices will be closed on December 24, 27, 30, & 31 to give staff the opportunity to celebrate and rest with their families. The Family Crisis Center will remain open 24 hours a day, 7 days a week.



CAP Services is hiring!

Join a team that continues to make a difference

Are you or someone you know looking for a career change? CAP Services is headquartered in Stevens Point, Wisconsin with offices in each of the five counties we serve - Marquette, Outagamie, Portage, Waupaca, and Waushara. With positions available in each of our counties at some time, there may be an opportunity perfect for you or someone you know.

You can find a listing of our job opportunities and how to apply at capservices.org/jobs.

CAP Services is an equal opportunity employer and service provider. Our goal is to be the employer of choice for mission-driven persons seeking employment in central Wisconsin.