CAP Services maintained its program service and staffing levels in 2017, managing $72 million in operating funds with assets—consisting primarily of housing units, commercial and office space, and loan portfolio—of $465 million.

CAP strives to be an employer of choice for mission-oriented individuals. Much of our success lies in hiring staff who identify with our mission.

This report was printed courtesy of Spectra Print, Stevens Point, Wisconsin.
731 low-income households boosted their 2017 income with federal and state tax refunds worth an average of $1,500. CAP Services has assisted in securing a total of $3.45 million in refunds over the past 3 years.

100 people improved their employment and increased their earnings in 2017. The average increase in annual household income for Skill Enhancement Program completers over the past 5 years was $14,670.

CAP Services provided 137 people with 1,970 hours of technical assistance in 2017. Technical assistance helps individuals, including low-income individuals, develop business plans and assemble a financing package, which can include gap financing from CAP.

CAP Services' business clients added 23 new full-time jobs in 2017. CAP's business clients have created a total of 613 jobs since 1997.

CAP Services developed 28 affordable housing units in 2017. Safe and affordable housing is important to families and seniors. It fulfills a basic human need while contributing to the physical and mental well-being of occupants as well as their long-term financial stability.

CAP Services has developed a total of more than 750 units of affordable housing since 1988 and currently provides property management services for more than 700 of them.

2,414 Ascension Dental Center patients returned for recall appointments in 2017. CAP Services’ partnership in the project is helping low-income individuals and families get the care they need and avoid costly emergency room visits for dental emergencies.

CAP Services assisted low-income individuals to purchase and repair 41 homes in 2017. Most were first time buyers. CAP has assisted with the purchase and repair of a total of 1,559 homes since 1991.

CAP Services' auto loans facilitated the purchase of 21 vehicles in 2017. 217 have been purchased since 2009, helping low-income people maintain employment and build credit.

Learn more about CAP Services' programs at capservices.org/what-we-do